



CALIFORNIA
DENTAL ASSISTANTS
ASSOCIATION

Name of Course: *Systematic Improvement Suggestions to Improve Your Patient Care*



Kelly Lennier-Thomas, CDA, CDPMA, RDA, MADAA
klennierthomas@gmail.com

Speaker Bio

Kelly Lennier Thomas is a dedicated dental professional, insurance billing specialist, and dental practice consultant with over 30 years of experience in the field. Kelly began her career as a Registered Dental Assistant in California before it became evident that the business side of the practice was where she shined. Moving up to Office Manager and then Practice Administrator was the natural path she took as she grew in dentistry. Her background in the clinic as well as in the business side of the dental practice combined made Kelly exceptionally successful presenting treatment with a high acceptance rate for a practice that not only provided general dentistry but also cosmetic, implant, sedation, and full mouth reconstructive dentistry as well. Over the years Kelly became a continuing education provider and a CPR instructor in addition to working in a dental practice. A life learner who enjoys the challenge of continued growth in our field, Kelly has maintained her RDA. She has taken hundreds of hours of continuing education earning both a Fellowship and Mastership from the American Dental Assistants Association. Kelly is one of a limited number of Certified Dental Practice Management Assistants, a credential granted by the Dental Assistants National Board. Kelly has also been President of the CDA.